



Once-Off Payment

WireIT™ Registration & Token Purchase Guide (FNB)

First, you will need to SMS “**your meter number**” to **36073** to register with WireIT™.

Note that there is a R5 fee charged for this SMS.



You should receive an SMS reply within a few minutes saying that you are successfully registered.

If you do not receive a reply, please check that you sent the correct meter number to the correct number (**36073**).

If you receive a message saying that your meter could not be registered, contact the WireIT™ Call Centre on the following number: **087 7420 459**

We have trained Call Centre operators who will be glad to assist you with any issues you experience with the registration or payment process.

Make a Once-Off Payment

Click on the **Pay** tab and select the **Once-Off** sub-tab.

Enter the **Recipient's Name (WIREIT)**.

Enter the **amount** that you would like to pay the recipient.

Enter the **Statement Reference (YOUR METER NUMBER, 11 DIGITS)** these are the references that will appear on the bank statement.

Please retain proof of purchase for you records.

Use the account switcher to select the **account** that you would like to use to pay this recipient.

If required, select a **payment date**.

Click on **Pay**.

A **confirmation page** will be displayed.

Check that this information is correct and, if necessary, click on **Edit** to make amendments.

Click on **Confirm**.

A **results page** will display the status of your request.

Click on **Finish** to complete the process.

Online Banking x

https://www.online.fnb.co.za/banking/main.jsp

Apply Online Now | Contact Premier Banking | Online Banking Settings | Log Out

News | My Rewards | My Bank Accounts | Transfer | Pay | Buy | Send Money | Shares + Gold | Forex | Insurance

Payments | Payments | **Once Off** | Scheduled Payments | Traffic fines | eFiling

1. Who would you like to pay?

Pay to: An Account | A Public Recipient

Recipient Name:

Public Recipient:

2. Payment details

How Much?:

My reference:

Their reference:

3. Proof of payment

Method: Email address | Email address:

Subject:

FROM ACCOUNT:

PAY ON:

CUO 3002632 | SUPRT NR 8325819 | TECH REF A2-101-L-120140422120328

Update 2.0

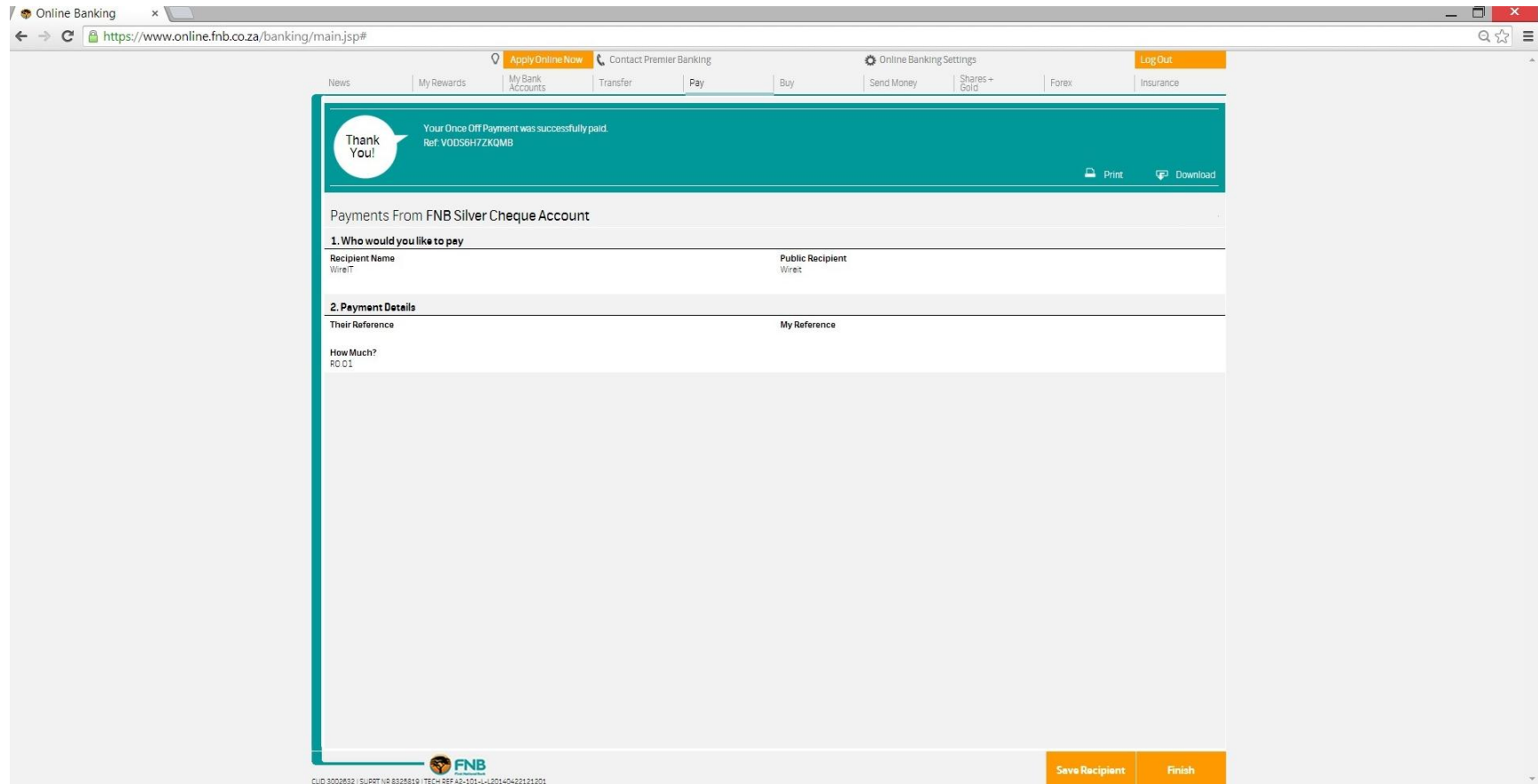
If your reference is **invalid (YOUR 11 DIGIT METER NUMBER)**, please contact us on 087 742 0459

The screenshot shows the FNB Online Banking interface. At the top, there is a navigation bar with links for 'Apply Online Now', 'Contact Premier Banking', 'Online Banking Settings', and 'Log Out'. Below this is a secondary navigation bar with links for 'News', 'My Rewards', 'My Bank Accounts', 'Transfer', 'Pay', 'Buy', 'Send Money', 'Shares + Gold', 'Forex', and 'Insurance'. The main content area features an orange error message box that reads: 'Sorry! Reference invalid for WireIT. Please Capture Your Reference in Next Contact: 0877420459'. Below the error message, it shows 'Error code: 133' and 'Ref: VODSTJGBLQMB'. The page title is 'Payments From FNB Silver Cheque Account' with a date of 'Tue 22 Apr 2014'. The first section is '1. Who would you like to pay', showing 'Recipient Name WireIT' and 'Public Recipient Wireit'. The second section is '2. Payment Details', with 'Their Reference' and 'My Reference' both containing the placeholder 'Your meter number'. At the bottom, there is a footer with the FNB logo and a small ID number 'CLD 300892 | SUPPRT NR 8028619 | TECH REF A2-101-U-120140422120051'. Two buttons, 'Edit' and 'Finish', are located at the bottom right of the main content area.

Update 2.0

Once the transaction is completed you should receive your token via SMS or email depending on registration method used within 5-10 minutes. If you do not receive your token for more than half an hour, please contact the WireIT™ Call Centre on the following number **087 7420 459** or e-mail **helpdesk@wireit.co.za**.

Remember to ask for a ticket number when logging a query. Always have proof of payment at hand when contact the call center.



Update 2.0